

## Client satisfaction letter

To whoever it may conc				
Mr. Averio Riadis Lea zoo, situated at Pio Baro			at the	BIOPARK
Verifies by signing this d				
The technological glass FILTER MEDIA, which as (©Grupo Camacho), ob	I have been inform	ed has Anti-Compa		
The filter media that has	been substituded v	vas:		
Silica sand	□ ca	ommon Glass	AFM Glas	ss -
Diatom	☐ Ze	eolite	Others	
I may confirm that NA	TURE WORKS GLASS	FILTER MEDIA has	s allowed us to:	
Reduce the	number of washes	by more than _30	5 X	2, 2, 1
Reduce the	consumprion of fer	ric chloride by apr	οx. <u>ΙΟ γ</u>	
I may also confirm that I single kind of grain.	the particle of the ne	ew filter media is c	ompletely harmle	ss with its
	Signature:	Em	all: aurelia parudia (	abspare valencin es
Bioparc'	A		(Apple)	Product
VALENCIA	d Colo	La calidad de producto Está respaidada por aci Bureau Veritas ES0267	reditación ross CPI	<ul> <li>Production</li> <li>Water treatment</li> </ul>